

# YMGYRCH 1000 LIVES CAMPAIGN O FYWYDAU

October 12th 2009

## Large-scale change in Patient Safety

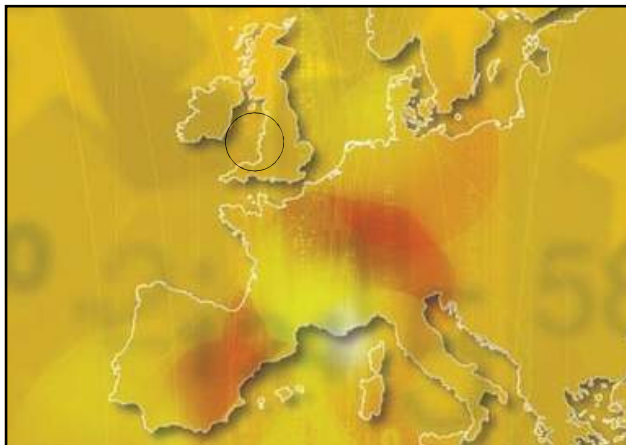
Dr Jonathon Gray

## One year in...and counting



The **1000 Lives Campaign** is aiming to save an additional 1,000 lives and to avoid up to 50,000 episodes of harm in Welsh healthcare between 21 April 2008 and 21 April 2010.

One year and counting ...



## Wales



- **3 million people**
- **All Hospitals, Primary Care and Ambulance services**
- **Six content areas**
  - Leadership
  - Critical Care/Rapid response
  - Medicines
  - Healthcare associated infection
  - Surgical care
  - General medical and surgical care
  - *Transforming Care at the Bedside pilot*
- **Two aims**
  - To save 1000 lives
  - Avoid 50,000 episodes of harm

One year and counting ...

## An Agenda



1. Declared patient injuries an enemy, and establish patient safety as a shared goal.
2. Ceased blame. Substituted science.
3. Assess where you are starting.
4. Create groups to pursue shared aims. Must now move from piloting in isolated areas to rapid spread
5. Establish knowledge exchange, and increase peer-to-peer learning.
6. Reconvene to review, reflect, learn, and celebrate.

One year and counting ...

## Keys Levers



- Faculty
- Campaign infrastructure – core team
- Measurement embraced by all
- Political focus
- Partnerships

One year and counting ...

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## Campaign launched



*"The clock starts ticking now ..."*

Mrs Edwina Hart MBE AM, speaking at the launch of the Campaign on 21 April 2008

*One year and counting ...*

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## 12 months on ...



**The commitment and enthusiasm of NHS staff has been amazing – *thank you***

*One year and counting ...*

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## Twelve months on ...

### Improving Leadership for Quality

- Over 400 Patient Safety WalkRounds have taken place around Wales - now becoming routine practice for many organisations.
- 63% of GP practices in Wales have taken part in a culture survey.
- Patient safety now on the agenda of every Trust and LHB Board meeting.



*One year and counting ...*

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## 12 months on ...

### Improving medicines management

- GPs have been working to improve reliability of instructions given to patients (particularly Warfarin).
- LHBs working with community pharmacists to ensure correct dosages on new prescriptions.

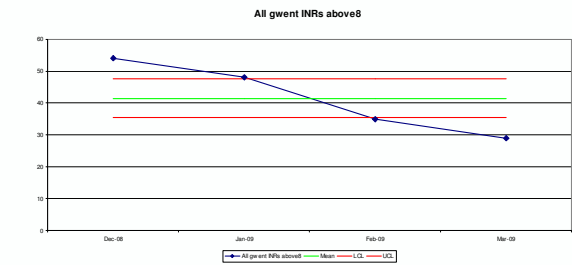


*One year and counting ...*

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## All Gwent INRs SPC

All gwent INRs above 8



Month	All gwent INRs above 8 (%)
Dec-08	55
Jan-09	48
Feb-09	35
Mar-09	30

*One year and counting ...*

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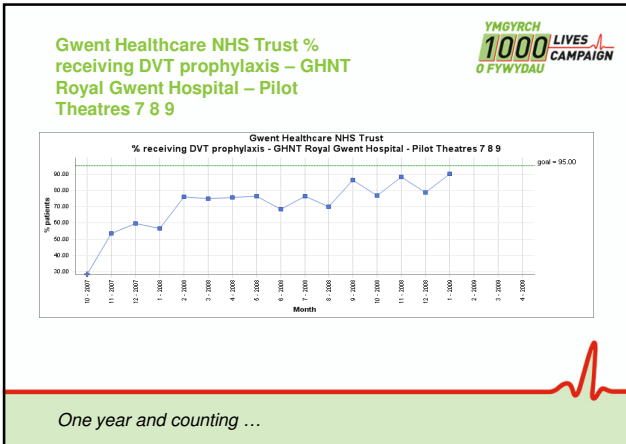
## 12 months on ...

### Improving General Medical & Surgical Care

- Improvements in quality of handovers, leading to safer care.
- A reduction in the number of hospital admissions for patients with chronic heart failure.



*One year and counting ...*



**FHI FACULTY FOR HEALTHCARE IMPROVEMENT**  
Y GYFADRAN GWELLA GOFAL IECHYD

**INTRODUCING THE FACULTY FOR HEALTHCARE IMPROVEMENT**

<b>Dr. Rhys Jones</b> Consultant in Public Health Public Health Director Gwent Healthcare NHS Trust	<b>Dr. Rhys Jones</b> Improving General Medical and Surgical Care Public Health Director Gwent Healthcare NHS Trust	<b>Dr. Rhys Jones</b> Improving Leadership for Quality and Patient Safety Public Health Director Gwent Healthcare NHS Trust	<b>Dr. Rhys Jones</b> Improving Leadership for Quality and Patient Safety Public Health Director Gwent Healthcare NHS Trust
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One year and counting ...

**Wales Chapter for Healthcare Improvement**  
Cymdeithas Gwella Gofal Iechyd Cymru

Latest news  
Opening up a new chapter for healthcare...  
The future quality and safety of the healthcare system lies to a large extent with those training for careers in the profession.

Dr Don Berwick meeting students of the Wales Chapter for Healthcare Improvement

One year and counting ...

**The Campaign & Communications**

- 1 Getting the messages right
- 2 Identifying your audiences
- 3 Understanding the communication needs
- 4 Resourcing organisations
- 5 Learning lessons

One year and counting ...

**NHS staff save lives every day. The 1000 Lives Campaign will help them to save more.**

One year and counting ...

**Measuring mortality**

- We build up from all our other results – its not just about the “lives saved”
- We fully recognise all the other work ongoing in Wales
- The figure of 410 is an estimate and not an exact value.
- The exact value lies between 210 and 618 and 410 is the mid-point.
- Each time the Campaign reports progress, it will publish this mid-range figure.

One year and counting ...

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We're not there yet ...



One year and counting ...

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If we can improve care for **one patient**, then we can do it for **ten**.  
If we can do it for ten, then we can do it for **100**.  
And if we can do it for 100, we can do it for a **1,000 ...**

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For more information, visit the Campaign's intranet site at <http://nww.1000livescampaign.wales.nhs.uk> or website at [www.1000livescampaign.wales.nhs.uk](http://www.1000livescampaign.wales.nhs.uk)

One year and counting ...